Protect Yourself – Telephone Scams

The Community Foundation’s Preventing Financial Scams Initiative protects our community. Here are some tips for telephone scams:

• Do not answer calls from unrecognized phone numbers, even if the area code is 775. If the call is important, the caller will leave a voicemail.

• If a suspicious caller asks if you are the one answering (e.g. is this Jane Doe?) do not answer “yes.” Your yes answer may be recorded and used for fraudulent verbal consents in the future. Instead, ask, “Who is calling?”

• Calls claiming to be from the Social Security Administration or IRS are usually scams.

• The Social Security Administration will never ask you to confirm your Social Security Number, bank account number, or other confidential information over the phone.

• Hang-up if you suspect a scam.

• Never send money to claim a prize or to expedite receiving a payment.

• Be incredibly cautious of people asking to keep the call a secret.

Resources and Reporting:

• Federal Trade Commission’s National Do Not Call Registry – Register your phone number online at [https://www.donotcall.gov/] or call 1-888-382-1222.

• Visit [https://800notes.com/] to verify suspicious phone numbers.

• HIYA - Call Blocker and Protection app at [https://hiya.com/]

• Submit a complaint with the Nevada Attorney General at [http://ag.nv.gov/Complaints/File_Complaint/] or by calling 888-434-9989.

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